**QA Manager**

The QA Manager is a key member of our team serving as a champion for quality throughout the full lifecycle of software development. Working across multiple development teams, the QA Manager is responsible for coaching QA engineers across the portfolio of projects, managing common practices, and helping to remove organizational impediments. In this fast paced environment, the QA Manager will have responsibilities for both working with Product Management to build quality into new development and managing processes for validating and triaging issues found with products already released to the customers.

**KEY RESPONSIBILITES:**

* Responsible for developing a team of high performance QA engineers
* Provide hands-on coaching to all members of cross-functional teams on testing & quality practices
* Establish visibility into the state of the quality of products including test case coverage, automation and defect discovery throughout the software development lifecycle
* Communicate test requirements to product management and development teams reviewing project requirements for testability
* Establish practices and maintain an end-to-end integrated test environment available to all development teams
* Develop, maintain, and enforce standards for QA standards, practices, and automation
* Champion a culture of continued learning and improvement

**REQUIREMENTS AND SKILLS**

* BA/BS in Computer Science, a related field or equivalent work experience
* 3 - 5 years direct QA/Customer Support experience
* Experience in technical testing using Agile practices
* Direct experience helping teams adopt Acceptance Test Driven Development or similar approaches (Requirements By Example or Behavior Driven Development)
* Hands-on experience with test automation tools
* Demonstrated success in both manual and automated testing
* Understanding of SaaS, web services, ORM, XML and web applications
* Experience coaching others including task based mentoring and one-on-one coaching, especially entry-level employees